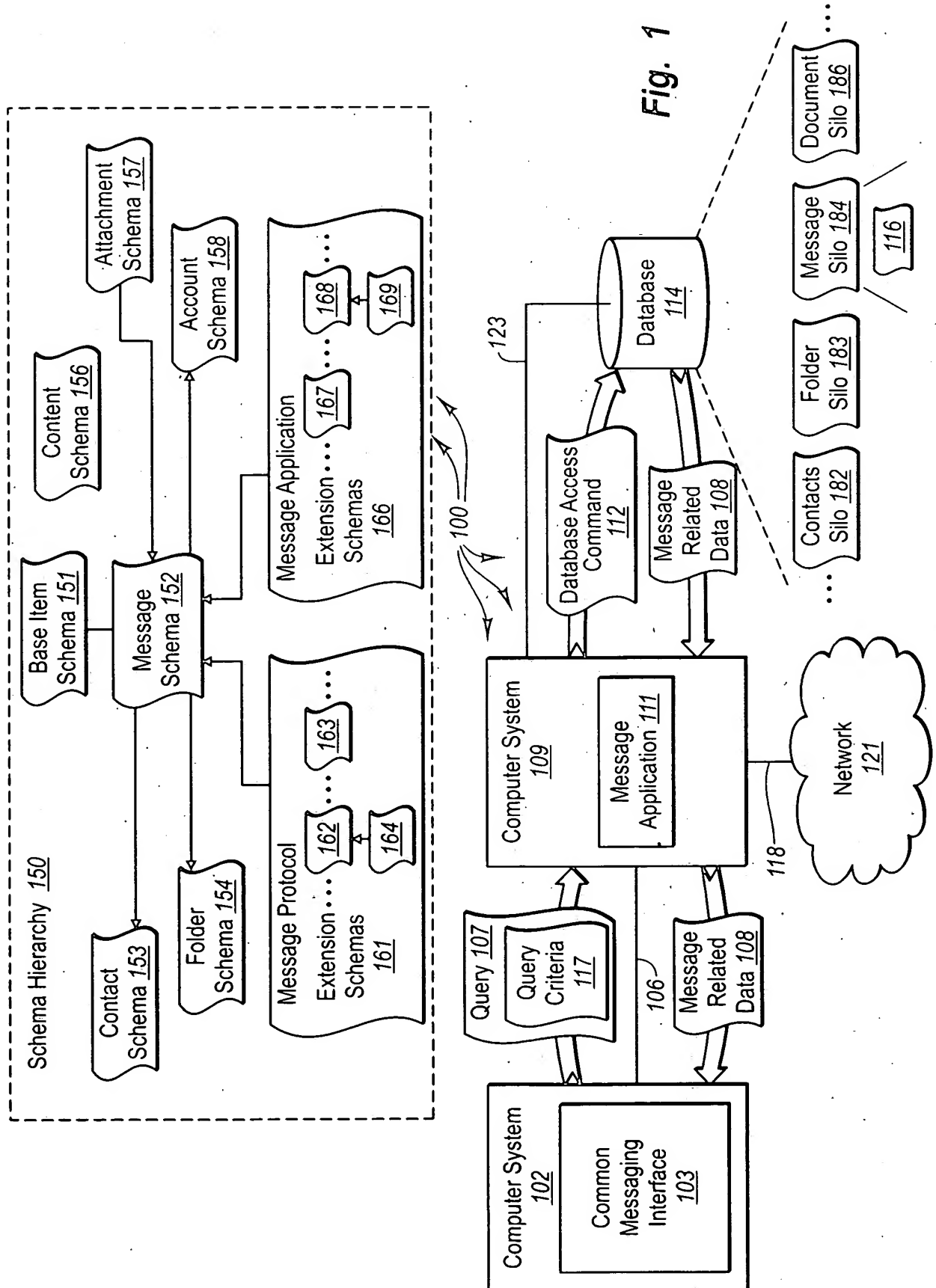


Title: ACCESSING DIFFERENT TYPES OF ELECTRONIC MESSAGES
THROUGH A COMMON MESSAGING INTERFACE

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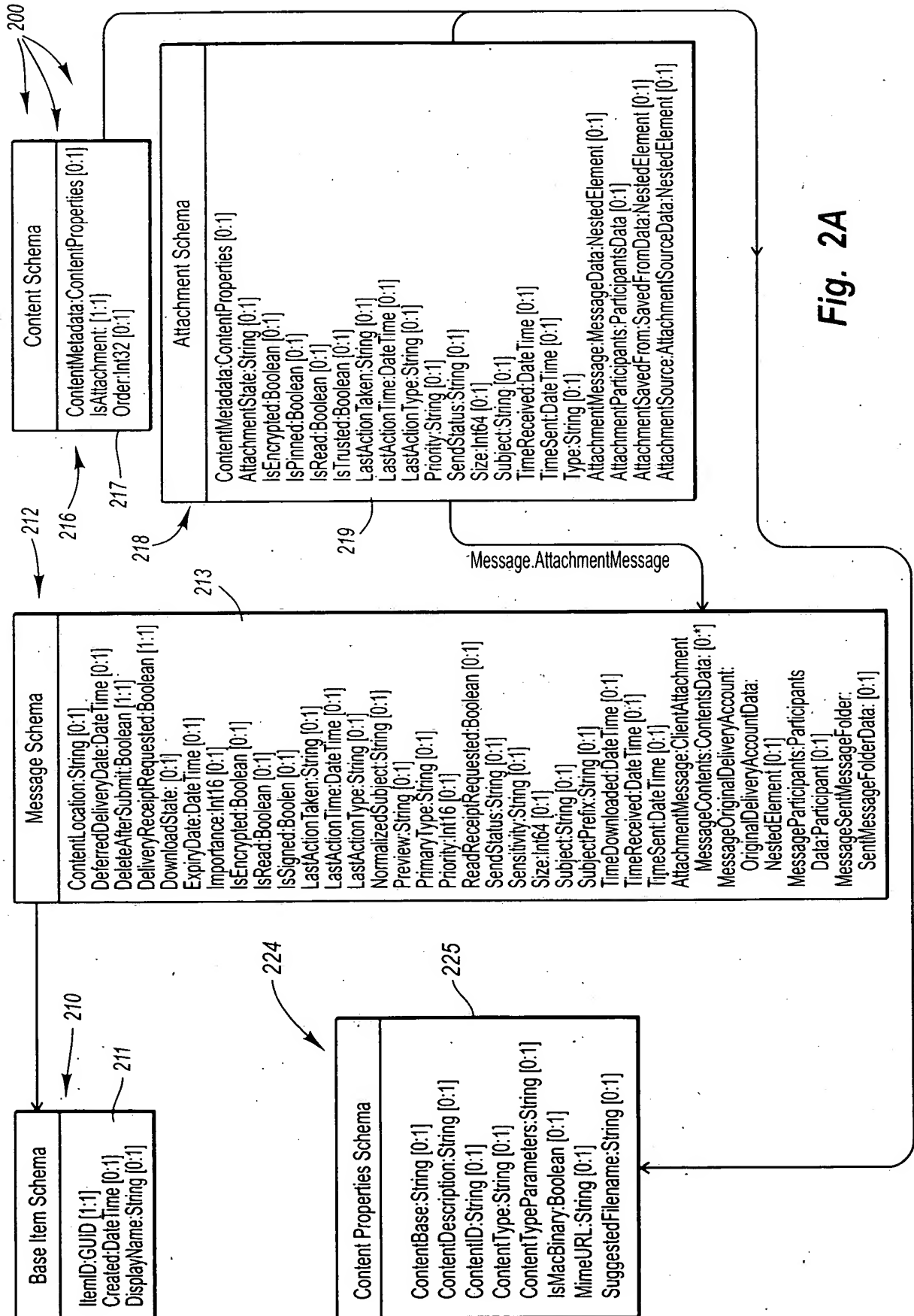


Fig. 2A

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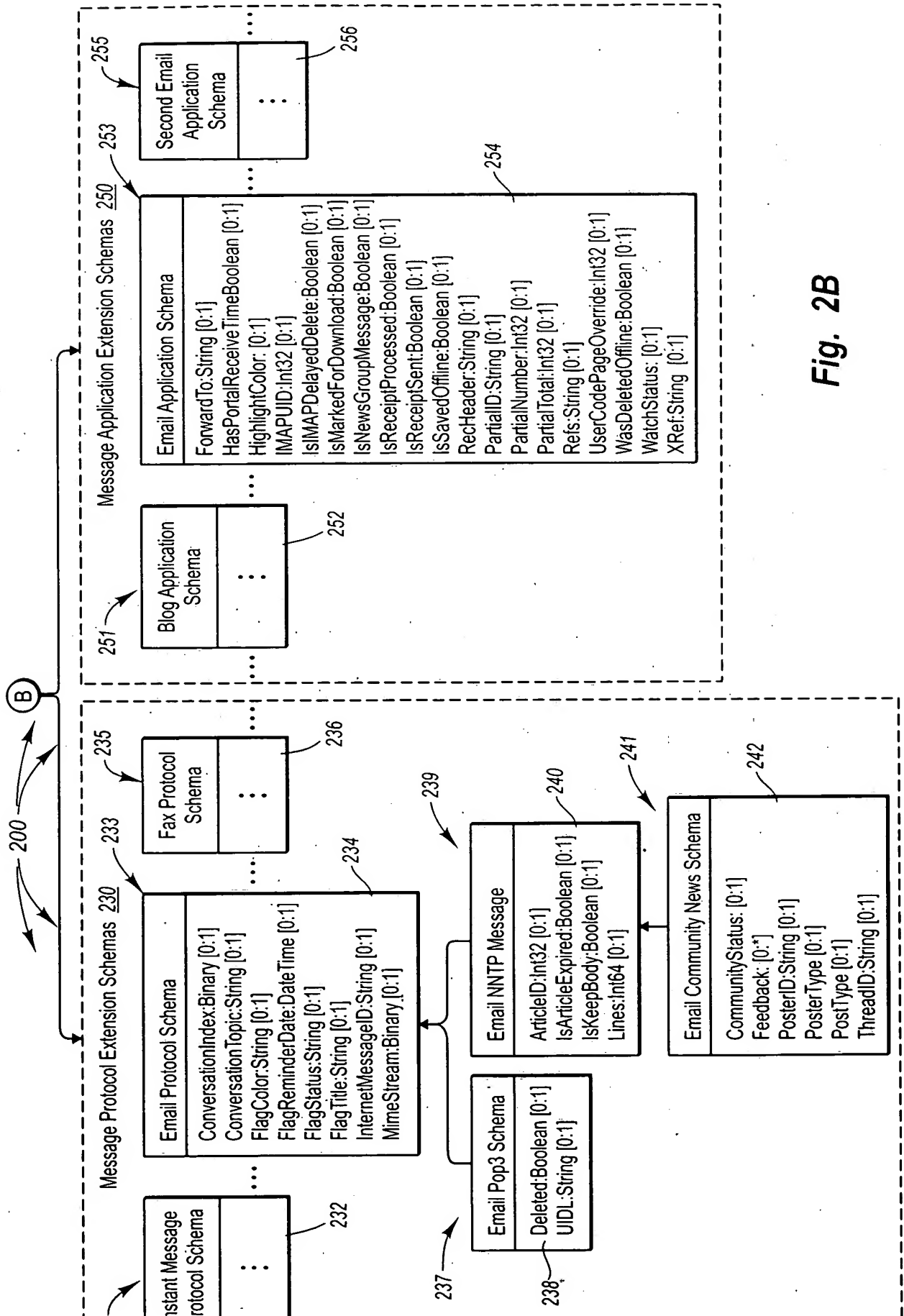


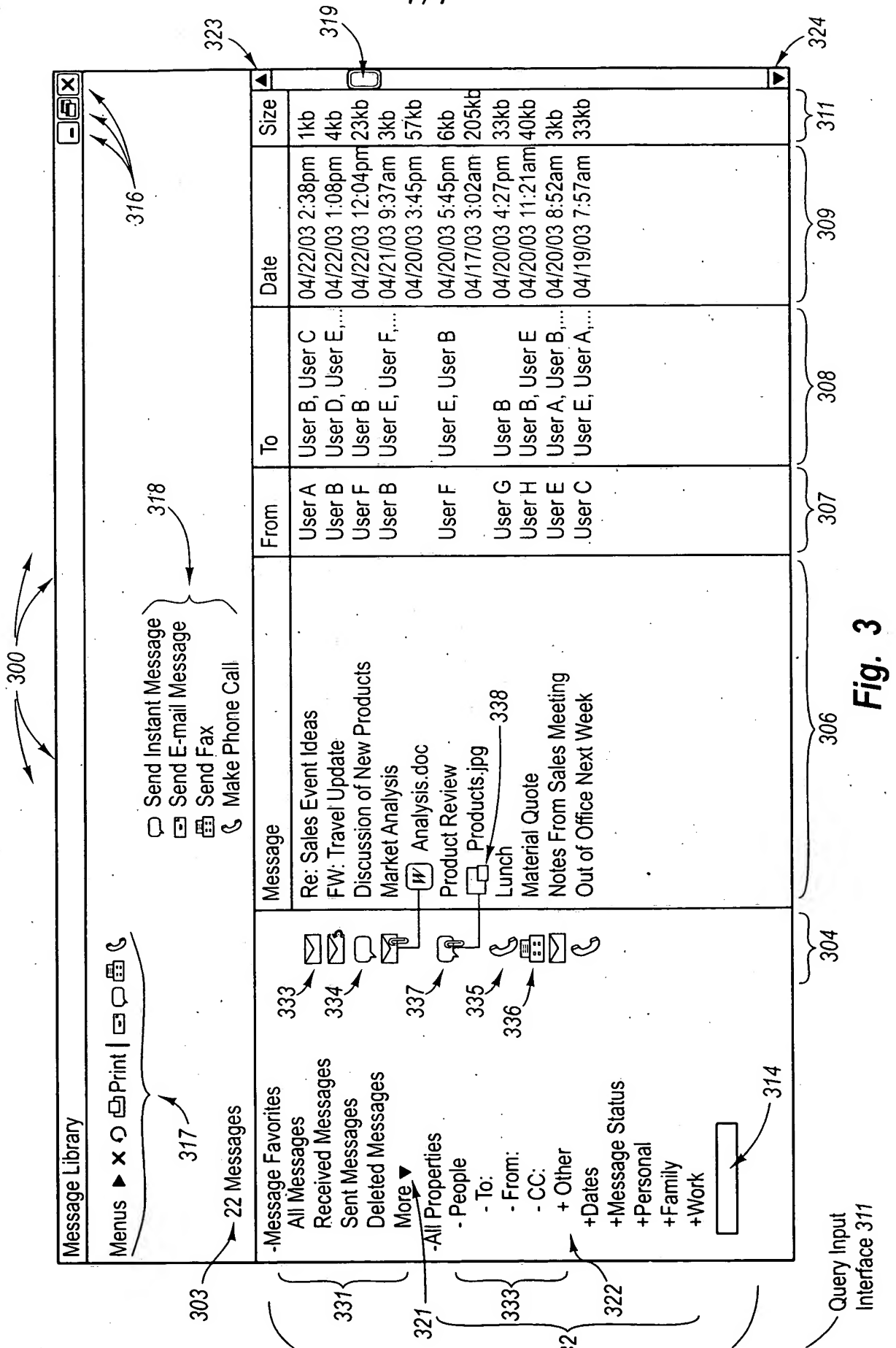
Fig. 2B

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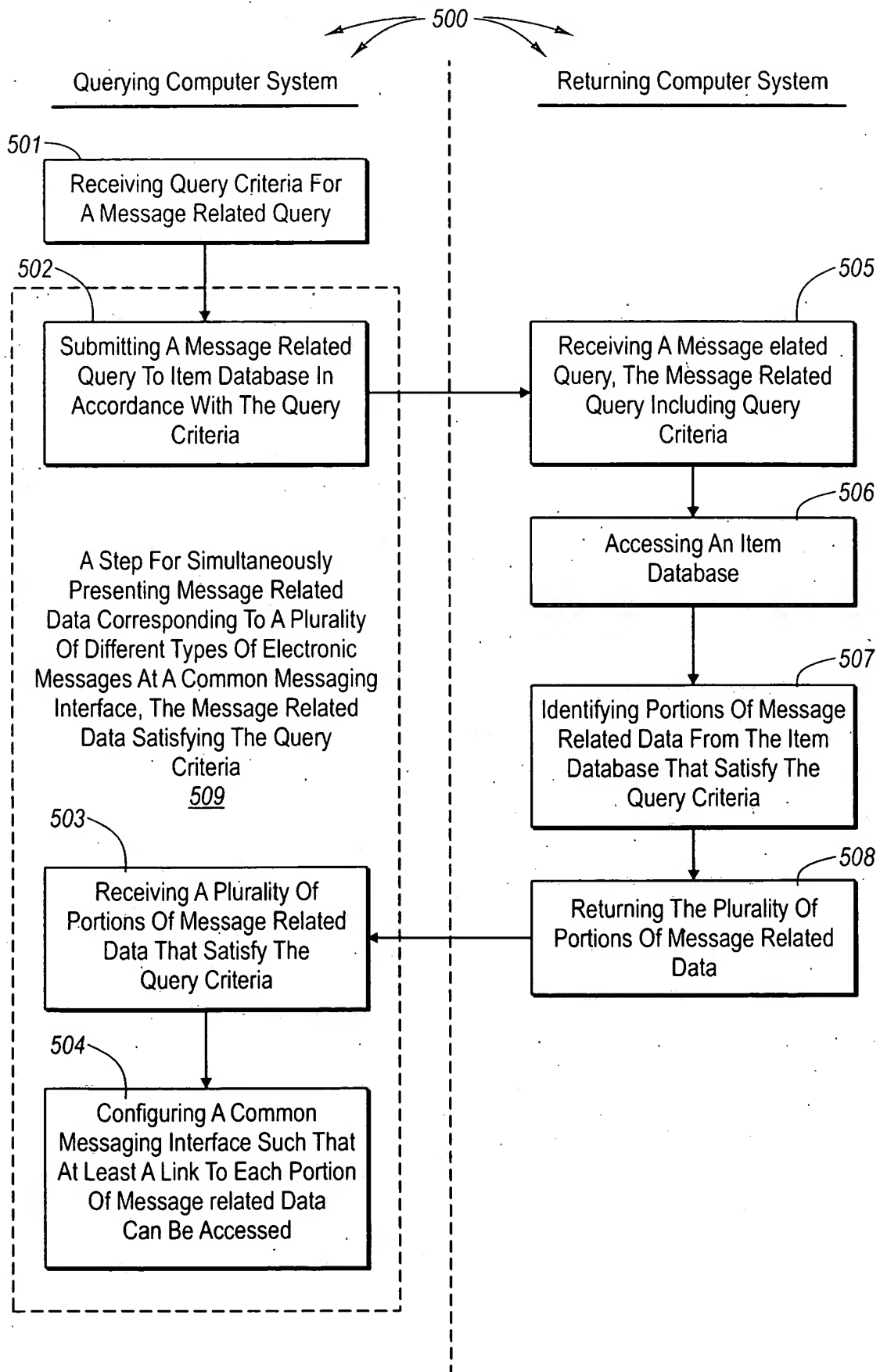


Fig. 5

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